

Massachusetts Child Care Resource & Referral Network

Data Report 2004



MCCR&R

The Massachusetts Child Care Resource & Referral Network (MCCR&R) provides child care referrals to families, professional development to providers and quality child care through voucher subsidies to children.

MCCR&R Network Resource & Referral Services for Parents

Ages of Children for Whom Care was Requested—2004

30% of care requested was for infants
24% of care requested was for toddlers
23% of care requested was for preschool age children
23% of care requested was for school-age children

Type of Care Requested by All Families—2004

41% of care requested was for family child care
40% of care requested was for centers
13% of care requested was for school-age programs
6% of care requested was for nursery schools, camps and nannies.

✓ 17,694 families, with 23,055 children, received child care resource & referral services from Massachusetts CCR&Rs in 2004.

✓ 10% increase in R&R services over 2003



"This (child care resource & referral) is a really important service, even for moms that have more resources. I'm happy to know that moms who may need even more help can turn to your agency."
Parent

Where Are the Children in MA?

(includes subsidized & non-subsidized children)*

15% of children in care are in family child care homes
24% of children in care are in after-school programs
29% of children in care are in part-time programs
32% of children in care are in full time center based programs
*does not include nanny, relative or non-legally operating child care

Statewide Capacity

Total statewide capacity of all legally operating early education and care programs in MA, including subsidized and non-subsidized providers. **263,413**

Total full time capacity of active family child care homes & center based programs **124,199**

Current Trends in Child Care Supply (includes subsidized & non-subsidized providers)

Type of Care	Statewide Capacity	Vacancy Rate
Center Based Programs	81,228	11%
Family Child Care	48,496	21%
After-School Programs (including wrap-around Kindergarten care)	51,236	12%
Before-School Programs	12,180	11%
Nursery School Programs (includes public schools & Head Start)	70,273	5%

Family Child Care in Massachusetts: A Profile

Family Child Care Statistics

Number of active providers	7,380
NAFCC accredited providers	85
Providers with CDA credential	481
FCC providers who speak English	92%
FCC providers who speak Spanish	22%
FCC providers speaking other languages	10%

Family child care homes provide 35% of the available full time child care in Massachusetts.

In 2004, 3,028 potential self-employed business owners participated in training to operate a family child care enterprise.



Full Time Weekly Family Child Rates Across Massachusetts

Region One	Average Weekly Tuition
Infant	\$144.00
Toddler	\$142.00
Preschool	\$140.00

Region Two	Average Weekly Tuition
Infant	\$166.00
Toddler	\$160.00
Preschool	\$158.00

Region Three	Average Weekly Tuition
Infant	\$163.00
Toddler	\$158.00
Preschool	\$154.00

Region Four	Average Weekly Tuition
Infant	\$218.00
Toddler	\$214.00
Preschool	\$203.00

Region Five	Average Weekly Tuition
Infant	\$180.00
Toddler	\$175.00
Preschool	\$173.00

Region Six	Average Weekly Tuition
Infant	\$159.00
Toddler	\$152.00
Preschool	\$142.00

“Family child care programs play a key role in the overall child care system by providing care in a small, home-like setting. Children reap the benefits of learning in a mixed-age group as well as continuity of care with a consistent caregiver. Families’ needs are met by the unique opportunities offered by family child care, such as non-traditional hours and flexible scheduling.” CCR&R Director

Higher Education Statistics

Education Obtained	Number of Providers	Percentage
AA degree – ECE related	308	5%
AA degree – non-related	322	5%
Bachelor’s degree	761	11%
Advanced degree	136	2%
RN/LPN	58	1%
Some college courses	1093	16%

Experience Statistics

Years Experience	Number of Providers	Percentage
Up to 3 years	1904	26%
3-5 years	1166	16%
5-7 years	987	13%
7-10 years	1102	15%
10-15 years	1324	18%
15+ years	897	12%

Voucher Child Care in Massachusetts: A Profile

Facts About MCCR&R Voucher Services:

- ✓ **51,799** children received child care vouchers
- ✓ **13%** increase in voucher children serviced over 2004
- ✓ MCCR&Rs efficiently distributed **\$181 million** dollars to voucher providers in FY '04.
- ✓ **8,248** licensed providers and licensed exempt programs provided care for children with vouchers in FY '04
- ✓ Over **4,600** families with vouchers used informal child care (babysitters) to care for their children.



"Thank you!! I was able to get on the waitlist and now have child care. Your services are indispensable!!"
A Voucher parent

In FY '04 the MCCR&Rs had Fiscal Oversight/ Management for \$181M in child care payments using a shared technology system, CCIMS, developed by OCCS with the input of the MCCR&Rs.



"Thank you for all your help and patience - you were very efficient in helping me get care for my child and for that I am grateful--Thank you all!" Parent

MCCR&Rs

- ✓ **4%** of the cost of voucher child care services was spent by the state to administer the voucher subsidy program through the local MCCR&R programs.
 - ✓ **100%** of the MCCR&R line item 4130-3100 is **reimbursed** by the Federal Government.
 - ✓ **80%** of OCCS voucher child care subsidies are **reimbursed** by the Federal Government.
 - ✓ The current waitlist for OCCS subsidized child care has over **14,000** children.
- **Provide** services to all 351 cities and towns in Massachusetts.
 - **Offer** customer friendly services at local locations and for the convenience of consumers can communicate via internet, fax, phone and through the mail.
 - **Collect** required information on families to maximize federal reimbursement through the voucher subsidy management program.
 - **Consistently** manage the rollout of statewide projects, such as the voucher provider rate increases, accurately and efficiently.
 - **Pilot** programs such as the Virtual Gateway and on-line CORIs to increase efficiencies and streamline services for consumers.

We're on the Web!
www.masschildcare.org

"They received my call promptly and promised to send me the form, and delivered their word. Great!! I am happy, even though I'm on a waiting list. I felt I have been given a chance, and that is all we asked. Bravo!!!" Parent



Professional Development

Child Care Resource & Referral Professional Development System at a Glance

The local child care resource and referral agencies provided Professional Development to approximately **29,000** people, through a variety of tracks that are available to everyone working in the early education and care field.

College Degree Model which includes:

- Career counseling
- Child Development Associates (CDA)
- Continuing Education Units (CEU)
- College courses

713 early education and care staff completed college courses.

Support for the Professional with a Degree

As in every profession, people in the early education and care field need specialized, ongoing training to assist them with new challenges in their programs, including:

- Information to help expand curriculum
- Information to assist in enhancing classroom environments
- Recent research findings and how to apply them
- Information on working with challenging behaviors
- How to interact with parents, etc.

Supporting Diversity

3,749 early education and care staff attended courses in languages other than English.

Mandatory Training to Meet Licensing Standards

7,301 early education and care staff attended special needs trainings, First Aid and CPR.

Parent Training

1,465 parents participated in a variety of parent trainings.

Developing the Supply of Child Care

3,794 people attended training sessions to start and/or expand existing programs.

"Just a quick note to extend once again my sincere thanks for all of your support, advice, and suggestions during our self study. I must admit that before you got involved I was not sure we would achieve our goal of becoming NAEYC accredited. I am pretty sure we couldn't have done it without you." Director of Group Child Care Program.



MCCR&R MEMBERS

Child Care Choices of Boston

105 Chauncy Street, 2nd Floor
Boston, MA 02111
(617) 542-5437

Child Care Circuit

190 Hampshire Street 180 Cabot Street
Lawrence, MA 01840 Beverly, MA 01915
(877) 823-2273 (800) 660-2868

Child Care Connection

100 Grove Street, Suite 102
Worcester, MA 01605
(508) 757-3880

Child Care Focus

557 Easthampton Road
Northampton, MA 01060
(413) 582-4218

Child Care Network of the Cape & Islands

115 Enterprise Road
Hyannis, MA 02601
(508) 778-9470

Child Care Resources

76 Summer Street, Suite 345 90 Madison Street
Fitchburg, MA 01420 Worcester, MA 01608
(978) 343-7395 (508) 798-8112

Child Care Resource Center

130 Bishop Allen Drive
Cambridge, MA 02139
(617) 547-1063

Child Care Search

2352 Main Street
Concord, MA 01742
(978) 897-6400

Child Care Works

4 Park Place, Room 101
New Bedford, MA 02740
(508) 999-9930

Community Care For Kids

1509 Hancock Street
Quincy, MA 02169
(617) 471-6473

Franklin Athol Child Care Services

393 Main Street
Greenfield, MA 01301
(413) 772-2177

Home Health & Child Care Services

PO Box 640
Brockton, MA 02303
(508) 588-6070

New England Farm Workers Council

1628-1640 Main Street,
Springfield, MA 01103
(413) 272-2207

Preschool Enrichment Team

293 Bridge Street, Suite 322
Springfield, MA 01103
(413) 736-3900

Resources for Child Care

152 North Street, Suite 230
Pittsfield, MA 01201
(413) 443-7830